



Nordic Deployment Product Warranty

Guarantor: Nordic Deployment AS

Thank you for choosing **Nordic Deployment** military-grade inflatable products. We take pride in providing solutions designed and built to endure the toughest conditions with unmatched reliability and performance. At **Nordic Deployment**, we are focused on providing you, our customer, with superior products, exceptional service, and a collaborative buying experience you can trust.

Product Range

Our products are designed for a wide range of military, residential, and commercial applications. They are suitable for extreme environments and temperatures ranging from -20°C to +70°C (-4°F to 158°F) in all weather conditions and climates. We use raw materials that are approved and free from hazardous substances, adhering to the regulations of the countries in which our products are distributed.

Whether you've chosen one of **Nordic Deployment** inflatable buildings, hangars, **Barracuda** aquatic vehicle transport platforms, or collaborated with our sales team and engineers on a custom application, you're receiving a superior product known for reliability, durability, and performance under the harshest of conditions.

Quality Assurance

At **Nordic Deployment**, we are committed to delivering products manufactured to the highest standards. Each product undergoes a rigorous quality assurance process, including testing for performance under extreme conditions, ensuring they meet or exceed all specifications. This includes inflating every product to the maximum pressure described in the installation guide before it leaves our facility.

Nordic Deployment adheres to the **ISO 9001** standard and has internal control plans for every part of the production process, from the receipt of raw materials to the testing of the finished product.



Warranty Coverage

We stand behind the quality of our products with a comprehensive **one-year product warranty**, which covers:

- **Materials:** All components used in the manufacturing of **Nordic Deployment** products are warranted to be free from defects.
- **Manufacturing Defects:** We guarantee that your product will be free of defects arising from workmanship during the manufacturing process.
- **Mechanical Defects:** All mechanical components associated with the operation and inflation of our products are warranted against failure due to defects in design or construction.

This warranty applies from the date of delivery and is non-transferable. The warranty sheet is included with your **Nordic Deployment Operations Guide**, which accompanies every product.

Warranty Claims

In the event of a defect, please contact the **Nordic Deployment** customer service team with the warranty sheet and proof of purchase to initiate the claims process. If a defect is confirmed, **Nordic Deployment** will, at its discretion:

- Repair or replace the product
 - Provide replacement parts
 - Offer a refund in cases where repair or replacement is not feasible
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Satisfaction Guarantee

Nordic Deployment is committed to ensuring your satisfaction. If, within the first **60 days** of receipt, you are not completely satisfied with the product's performance and we are unable to resolve the issue, we offer a **full refund** upon return and inspection of the product in accordance with the **Nordic Deployment** return policy.



Custom Products

Please note that custom-designed products may have unique warranty conditions based on the specific modifications or specifications requested. These terms will be outlined in the warranty agreement provided with each custom product.

Limitations and Exclusions

- This warranty does not cover damage resulting from improper installation, misuse, negligence, accidents, unauthorized repairs, or alterations.
 - Normal wear and tear, such as fading, surface scratches, or minor deformation due to environmental exposure, is not covered.
 - Damage caused by extreme weather conditions outside the specified operational range, natural disasters, or acts of war are not covered by this warranty.
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Final Acceptance Testing (FAT)

For products requiring **Final Acceptance Testing (FAT)**, the warranty will take effect after successful completion of these tests. Documentation of the completed FAT must be submitted before warranty activation.

Contact Information

For warranty claims, inquiries, or assistance with your product, please contact us at:

Nordic Deployment Warranty Services

Phone: +47 90850092

Email: kalle@nordeploy.com

Website: www.nordicdeployment.com

By choosing **Nordic Deployment**, you are choosing reliability, durability, and performance you can count on.